**Approved**

**By decision of the Board**

**«NC «QazaqGaz» JSC**

**Protocol № 26 from «15» September 2023**

**QUALITY POLICY OF «NC «QAZAQGAZ» JSC**

JSC “NC “QazaqGaz” (hereinafter referred to as QazaqGaz), as a national gas transportation company, plays an important role in the implementation of a unified state policy in the industry, exercising corporate management of subsidiaries and dependent organizations that carry out exploration, production, transportation, storage, processing operations and marketing of hydrocarbons and their processed products, management of service infrastructure and assets. QazaqGaz represents the interests of the state in the gas industry and confirms its commitment to the strategic directions of shareholders’ activities to create value, increase competitiveness and transition to a green economy.

Vision – QazaqGaz is a highly effective participant in a stable gas market, helping to maximize the investment attractiveness of the gas industry in Kazakhstan and unlock the country’s gas potential for the development of social well-being.

Mission – Stable provision of cost-effective gas supplies to improve the quality of life of the population, strengthen energy security and energy transition for the purpose of sustainable development of the economy of the Republic of Kazakhstan.

Strategic goals:

1) Building a sustainable gas market and a culture of lean consumption;

2) Maximizing value across all elements of the chain;

3) Increasing the efficiency of the organization and preparing the company for a successful IPO.

QazaqGaz strives to comply with international corporate governance requirements and advanced management technologies by maintaining and developing a management system in the field of quality, environmental protection, health and safety (hereinafter referred to as IMS) in accordance with the requirements of ISO 9001, ISO 14001 and ISO 45001. QazaqGaz strives to improve the IMS in accordance with the best global “practices” through the clear organization of business processes, monitoring and control of current activities, strict compliance with legal requirements, distribution of responsibilities and powers of personnel at all levels for effective process management.

**The basic principles of management are:**

**-** continuous improvement of operational efficiency through analysis of business processes, constant monitoring, implementation of process automation and their reengineering. Constant study and use of best practices in the field of management technologies and involvement of subsidiaries in the procedures for their application;

- making management decisions based on the analysis of objective data on current activities, compliance of decisions made and production activities of QazaqGaz with both the interests of shareholders and Kazakhstani society as a whole, and the goals of sustainable and economic development of QazaqGaz;

- the desire to prevent emerging problems and their causes by improving the internal control and risk management system;

- carrying out targeted marketing research to determine the current and future state of the market, the requirements of key consumers and assessing their satisfaction;

- introducing a system of free exchange of information and innovative ideas between employees, encouraging and stimulating personnel to improve quality, providing opportunities to propose and develop new ideas, developing the commitment of QazaqGaz employees to the principles of quality management;

- presenting to organizations supplying goods, works and services requirements for compliance with quality standards adopted by QazaqGaz and within the framework of the legislation of the Republic of Kazakhstan;

- continuous improvement of professional qualifications, competence and awareness of QazaqGaz employees in the field of quality, encouraging them to actively participate in improving production activities, the corporate governance system, sustainable development and asset protection;

- information openness of QazaqGaz to government agencies, shareholders, partners, employees, the public and other interested parties regarding its activities.

The management of QazaqGaz declares that this Policy is an expression of the values and principles of QazaqGaz in the field of quality and undertakes to follow its provisions when making management decisions.

The scope of this Policy applies to QazaqGaz NC JSC and organizations included in the group of companies of QazaqGaz NC JSC.

This QazaqGaz Quality Policy is available to all interested parties.

*“The management of the Company is responsible for the implementation of this Policy. The Company’s management takes responsibility for conducting regular analysis of this Policy in order to ensure their adequacy and suitability for application at all levels of the Company.”*